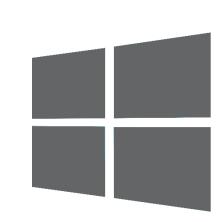
Pivothead Telepresence PivotSIP™ for Windows PCs Quick Start Guide





See What They See



Read Small Text & Labels



Remote 8MP Photo Trigger



Record Video Call Sessions



Messaging & Notifications

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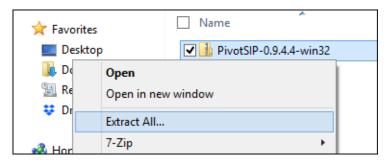
Address Book

Install and Configure the PivotSIP[™] App

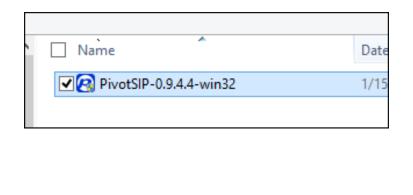
1. Download the PivotSIP[™] Telepresence Windows App for PCs from <u>Pivotvision.com</u>,



2. Extract the contents of the zip file.



3. Run the PivotSIP[™] Application and follow the instructions as it takes you through the PivotSIP[™] setup.





4. Verify that Cisco's OpenH264 codec <u>is checked</u> on the *Choose Components* screen. Click the *Install* button.

pivotl	hand	noose Compo Choose which fe	n ents atures of PivotSI	'P you want to ir	nstall.
Check the comp install. Click Ins			uncheck the con	nponents you da	n't want to
Select compone	ents to install:	PivotSIP	enH264 codec	Description Download C Video Code by Cisco Sy)penH264 c provided
Space required	: 105.3MB				
ullsoft Install Sys	tem v3.01				
			< Back	Install	Cancel

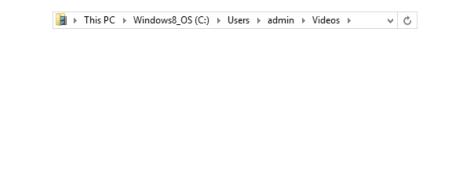
5. If you see a checkmark to the right of your SIP address under Configuration continued... My Account, you are ready to place and receive calls. 4. Open PivotSIP[™] under "Programs" of the Start Menu. The account setup assistant will help you configure your account. Input your username and password, and ensure the domain My Account: matches your SIP address, which by default is sip.pivothead.tv. sip:user.name@sip.pivothead.tv Ø **PivotSIP** The colored dot to the right of the My Account box displays your current presence status. Click the dot to change it. Configure your account (step 1/1) My Account: Enter your account information sip:user.name@sip.pivothead.tv Online user.name Username* Busy Password* sip.pivothead.tv Domain* Do not disturb Proxy Offline Making a Call 💥 <u>C</u>ancel Apply Back 1. The fastest way to make a call is by typing the username in the *Contact* box, then pressing the *Call* button. Help Options | Contact user.name

Taking Remote Pictures and Video

1. To trigger and receive a high-resolution photo directly from the glasses, click the *Record* button during a video call. Click *Record* again to stop recording.

🕒 Recent calls (1) 🖉 Cal	I #1					
In call	00:03:54	4.5 (good)				
sip:user.name@sip.pivothead.tv						
(\diamond)						
Record Photo						
Video	Pause	↓ Mute				
(© Transfer	🖓 Hang up	်စ္စီခဲ့ Conference				

Videos are automatically saved to your default Videos folder. Example: C:\Users\\${LOCALUSERNAME}\Videos. Similarly:



1. To capture a high-resolution photo directly from the glasses, click the *Photo* button during a video call.

(L) Recent calls (1)	#1					
In call	00:03:54	4.5 (good)				
sip:us	er.name@sip.pivothe	ead.tv				
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Recorc Photo						
⊠tiVideo	II Pause	🔮 Mute				
(C) Transfer	🖓 Hang up	်နို့ခြဲ Conference				

Photos are automatically saved to your default Pictures folder. Example: C:\Users\\${LOCALUSERNAME}\Pictures. Similarly:

🛓 → This PC → Windows8_OS (C:) → Users → admin → Pictures → 🛛 🗸 🖒

You will also receive an in-app message with a temporary download link when capturing remote photos.

() Recent calls (1)	🖉 Call #1	🗩 user.name 🗶		
user.name: http://sip.pivothea	ad.tv//tmp/5a	a5e3eb8e72c1 e74750	4acdca7a74874f.jpg	^

Navigating Other App Functions

Video Overlay Menu

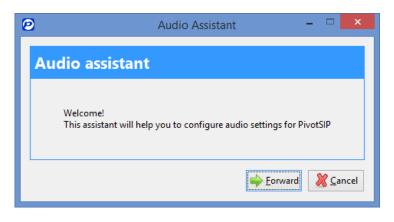
The video stream window contains its own menu offering some notable functions.



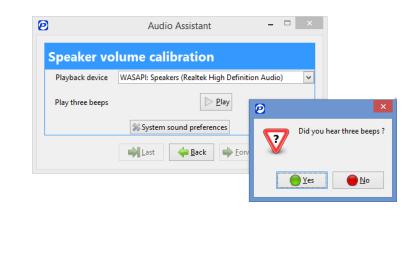
- 1. The *Fullscreen* button switches the window to full screen mode. Once in fullscreen mode, the button reads *Leave Fullscreen*, and will return the window to its original size.
- 2. The *Take screenshot* button works like the Photo Capture feature, but takes a screen shot of the video feed, rather than from the glasses themselves.
- 3. When calling another PC App user, your computers video feed is shared with the call recipient by default, The *Share My Video* button turns your camera off and on.

Audio Assistant

1. The Audio Assistant can be accessed from the Help menu, and will walk you through the configuration of your audio and microphone settings.



Some audio checks must be completed for you to advance through the audio assistant.



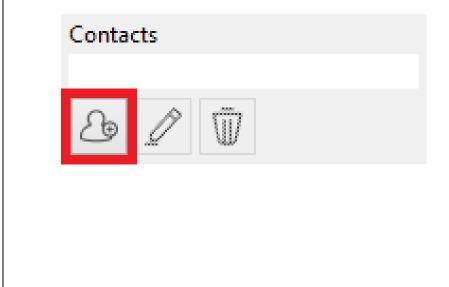
Call History

1. Your call history can be accessed by pressing the *Recent Calls* tab. You can call back a user from this list by either selecting their name and pressing the *Call* button, or double clicking their name.

🛇 Roy Rogers 🛛 Tue Jan	16 11:57:40 2018	
sip:user.name@sip.pivathead.tv Aborted		
🖑 Pivothead Support	Tue Jan 16 11:55:49 2018	
🖑 Pivothead Support	Tue Jan 16 11:55:04 2018	
🕅 Jane Doe 🛛 Tue Jan	16 11:54:54 2018	

Adding Contacts

1. Press the Add Contact button under the Contacts list.



2. Enter Contact name in the Name field and the PivotSIP[™] account user name in the SIP Address field. Select desired presence settings and click the *OK* button to add the contact.

The username precedes the @ in the PivotSIP[™] address, and must be entered in <u>all lowercase</u>. Example: user.name.

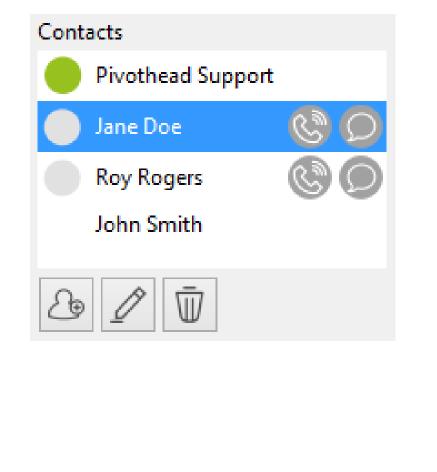
If you are on the sip.pivothead.tv domain, the rest of the SIP address will be automatically generated.

0	PivotSIP ×			
Contact inform	ation			
Name	User Name			
SIP Address	user.name			
Show this contact presence status				
 Allow this contact to see my presence status 				
	<mark>∭ C</mark> ancel			

If your company is not using the sip.pivothead.tv server, please enter the whole SIP address provided by your admin. Example: user.name@sip.domain.com.

Contacts List

1. The Contacts list stores PivotSIP[™] contacts from your Address Book. The dot to the left dispays the contacts presence status. Selecting or moving your mouse over a contact displays both Call and Instant Message shortcuts. The button panel below the contacts list allows you to Add, Edit, or Delete contacts.



Messaging

The PivotSIP[™] App allows users to instant message each other through the Conversations function.

1. Open a conversation with another user either by typing the username in the *Contact* box, then clicking the *Message* button, or clicking the Message shortcut next to their name in the contacts list.

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Contacts	<u>ര</u> ്	() Recent calls		~
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For additional setup information and how-to videos visit <u>Pivotvision.com</u>.

Contact the Pivothead Enterprise Support team at <u>enterprisesupport@pivothead.com</u> if you have any questions.